

**DROUGHT CONTINGENCY PLAN**  
**For**  
**WIEDENFELD WATER WORKS, INCORPORATED**  
**CCN # 12052**

**PWS #s: 1300035, 1330007, 1330015, 1330019, 1330024, 1330027, 1330030,  
1330080, 1330128, 1330134, 1330141 & 1630038.**

**May 2009**

**Section I: Declaration of Policy, Purpose, and Intent**

In order to provide for an adequate supply of potable water during conditions of drought, high usage, contamination or other emergency conditions, the WIEDENFELD WATER WORKS, INCORPORATED, herein equal to WWW Inc, hereby adopts the following regulations and restrictions on the delivery and use of potable water. The reuse of water or graywater is unregulated, thus not limited by this plan and encouraged to meet needs to sustain the landscape during limited water supplies.

Water uses regulated or prohibited under this Drought Contingency Plan (the Plan) are considered to be non-essential and continuation of such uses during times of water shortage or other emergency water supply conditions are unauthorized and may subject the violator(s) to increasing water use restrictions and possibly discontinuance of service.

This plan must not conflict with TCEQ's minimum water system capacity requirements of 30 TAC Chapter 290.45 under normal conditions. Additionally, these water restrictions don't apply, if the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

I, **R. Charles Wiedenfeld**, being the responsible official for WIEDENFELD WATER WORKS, INCORPORATED, requests a minor tariff amendment with this Drought Contingency Plan.

**Section II. PUBLIC INVOLVEMENT**

WIEDENFELD WATER WORKS, INCORPORATED will encourage and provide opportunity for the public to provide input into the preparation and subsequent revisions of this Plan. This draft of the plan was placed on wiedenfeldwater.com website for customer access & review. Wiedenfeld Water Works, Incorporated will notify each customer of the approved final version of this plan.

### **Section III. CONTINUING PUBLIC EDUCATION AND ANNUAL CONSERVATION**

WIEDENFELD WATER WORKS, INCORPORATED will, each spring, provide notice of this plan, Appendix B (Water Conservation Ideas) and any information that may or will affect this plan; to include information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage.

### **Section IV: COORDINATION WITH REGIONAL WATER PLANNING GROUPS**

WIEDENFELD WATER WORKS, INCORPORATED provides retail public water supply services in the following Regional Planning Groups of Texas:

- Region “J”, the PLATEAU REGION, includes the systems located in Kerr County, and
- Region “L”, the SOUTH CENTRAL TEXAS REGION, which involves the systems located in Kendall and Medina Counties.

WIEDENFELD WATER WORKS, INCORPORATED will provide a copy of this Plan to:

Region “J”: c/o Springhills Water Management District; POB 771; Bandera, TX 78003, and

Region “L”: c/o San Antonio River Authority; POB 830027; San Antonio, TX 78283-0027

upon approval by TCEQ.

WIEDENFELD WATER WORKS, INCORPORATED will provide a copy of this plan to the applicable regulatory authority(s).

### **Section V: AUTHORIZATION AND APPLICATION TO IMPLEMENT THE PLAN**

The PRESIDENT OF WIEDENFELD WATER WORKS, INCORPORATED, or his/her designee is hereby authorized and directed to implement the applicable provisions of this Plan upon determination that normal use patterns are causing water supply shortages and that such implementation is necessary to protect public health, safety, and welfare.

The provisions of this Plan shall apply to all persons, customers, and property utilizing potable water provided by the WIEDENFELD WATER WORKS, INCORPORATED. The terms “person” and “customer” as used in the Plan include individuals, corporations, partnerships, associations, and all other legal entities that use water supplied by WIEDENFELD WATER WORKS, INCORPORATED.

### **Section VI: DEFINITIONS**

For the purposes of this Plan, the following definitions shall apply:

Applicable regulatory authority: to include, but not limited to the HGCD (Headwaters Groundwater Conservation District), the TCEQ (Texas Commission of Environmental Quality), the EAA

(Edwards Aquifer Authority), the (MCGD) Medina County Groundwater District, or the CCGCD (Cow Creek Groundwater Conservation District).

Conservation: those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

CCGCD: Cow Creek Groundwater Conservation District, a groundwater district created by Texas Legislature and having authority to manage the use of groundwater in Kendall County.

Essential water use: the nondiscretionary use of potable water; a) for the protection of public and personal health, safety, and welfare, such as drinking, bathing, heating, cooking, sanitizing, and cleaning, or b) for the production of an industrial or commercial operation; or c) domestic or livestock use.

EAA: Edwards Aquifer Authority, a groundwater district created by Texas Legislature and having authority to manage the use of groundwater from the Edwards Aquifer.

GPD: Gallons per Day

HGCD: Headwaters Groundwater Conservation District, a groundwater district created by Texas Legislature and having authority to manage the use of groundwater in Kerr County.

Industrial water use: the use of water in processes designed to convert materials of lower value into forms having greater usability and value.

Landscape irrigation use: water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, and rights-of-way and medians.

MCGD: Medina County Groundwater District, a groundwater district created by Texas Legislature and having authority to manage the use of groundwater in Medina County.

Non-essential water use: discretionary uses of potable water that are not essential for the protection of personal and public health, safety, and welfare. Non-essential water use includes:

- (a) irrigation of landscape areas, including parks, athletic fields, and golf courses, except as otherwise provided under this Plan;
- (b) use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;
- (c) use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
- (d) use of water to wash down buildings or structures for purposes other than immediate fire protection;
- (e) flushing gutters or permitting water to run or accumulate in any gutter or street;

- (f) use of water to fill, refill, or add to any indoor or outdoor swimming pools or jacuzzi-type pools (unless use for medical purposes, therapy or rehabilitation);
- (g) use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life;
- (h) failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s);
- (i) use of water from hydrants for construction purposes or any other purposes other than fire fighting; and
- (j) Wasteful, as defined by Texas Water Code, Chapter 36, water uses.

Potable water: water having quality that meets or exceeds TCEQ Public Drinking Water Standards, (30 TAC Chapter 290).

## **Section VII: NOTICE REQUIREMENTS**

### **A. For Stages I through IV**

Notice by mail, e-mail, or phone will be provided to each customer 72 hours prior to implementation or termination of each stage of the water restriction program. The Notice to each customer will direct customers to [wiedenfeldwater.com](http://wiedenfeldwater.com) website for current status and conditions.

### **B. For Stage V**

Notice will be provided verbally by phone or WWW, Inc employee contact, e-mail, or mail within hours of the declared emergency.

Notices (Appendix "A") will include the following information:

- 1) the date restrictions will begin,
- 2) the circumstances that triggered the restrictions,
- 3) the stages of response and explanation of the restrictions to be implemented, and,
- 4) an explanation of the consequences for violations.

WIEDENFELD WATER WORKS, INCORPORATED will notify the TCEQ (512) 239-6020, or by electronic mail at [watermon@tceq.state.tx.us](mailto:watermon@tceq.state.tx.us) and the applicable regulatory authority prior to implementing mandatory water use restrictions and, within 5 days, send written notice that includes a copy of the notice of the restrictions declared by WIEDENFELD WATER WORKS, INCORPORATED's to each customer to:

TCEQ  
Public Drinking Water Section. MC-155  
POB 13087  
Austin, Texas 78711-3087.

WIEDENFELD WATER WORKS, INCORPORATED will file a status report of its restriction program with the TCEQ at the initiation and termination of mandatory water use restrictions (i.e. Stages II, III, IV, & V).

**Section VIII: TRIGGERING CRITERIA FOR INITIATION AND TERMINATION OF DROUGHT RESPONSE STAGES**

The PRESIDENT or his designee shall monitor water supply and/or demand conditions on a WEEKLY basis and shall determine when conditions warrant initiation or termination of each stage of the Plan.

The triggering criteria described below are based on the combination of indicators that affect availability; supply (drought, natural disaster, chemical or physical contamination or act of terrorism) and demand. A **point system** is utilized to indicate attainment of each supply limitation. One, two, three or four points are accumulated upon attaining or exceeding each condition indicated under that point. Points are cumulative upon attaining more than one (1) trigger condition.

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Utility Trigger Mechanisms	1 pt.	2 pts.	3 pts.	4 pts.
Aquifer Elev.-Zone A*	<1410'	<1390'	<1370'	<1350'
– Zone B**	< 650'	< 640'	< 630'	<627.
Well’s daily operation (minutes)	>700	>1000	>1200	>1400

Electrical supply outage, chemical contamination or other non-repairable disruption of the water supply exceeding a 24 hour period equals **8 points** (Mandatory Water Rationing).

\* Kerr County: HGCD monitor well, Donna Dr.-Kerrville South

\*\* Medina County: EAA monitor well, # J-17.

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Supply Limitation (Drought) Stages are attained by accumulating the following points:

STAGE I	Customer Awareness	1 pt.
STAGE II	Moderate Restrictions	2 pts.
STAGE III	Mandatory Restrictions	4 pts.
STAGE IV	Critical Water Use Restrictions	6 pts.
STAGE V	Water Rationing	8 pts.

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**(a) STAGE I – Customer Awareness**

Goals: Water customers will be requested to voluntarily conserve and use water efficiently. WWW Inc attempts to achieve a 10% reduction in the average customer's (family of 3) summer usage (7400 gallon/month) to 6,750 gal/month or 75 gal/person/day.

Utility Measures: WIEDENFELD WATER WORKS, INCORPORATED will provide a notice or an announcement (Stage "I") and ideas for conserving water (Appendix "A" from WWW's Water Conservation Plan) to each customer.

Initiation and Termination: Upon attaining 1 point, WIEDENFELD WATER WORKS, INCORPORATED will declare Stage I and initiate the above Utility Measures. Notice of termination will occur when triggering events for Stage I have ceased or Stage II is initiated.

### **(b) STAGE II - Moderate Water Shortage Conditions**

Goals: Achieve a voluntary **20%** in the utility's water production. To achieve this goal, average customers (family of 3) will be requested to limit summer usage to 5850 gal/month or approx. **65** GPD/person, while the utility will attempt to limit its usage equivalent to 5 GPD/person.

Requirements for initiation – Customers will be notified by mail requesting compliance with Stage II requirements and restrictions on certain non-essential water uses (listed below), when;

- a. 2 points have been attained, or**
- b. declared by any applicable regulatory authority.**

Utility Management Measures:

WIEDENFELD WATER WORKS, INCORPORATED will perform the following:

- a. discontinue flushing of water mains, except for dead-end mains
- b. postpone routine interior storage tank inspection and maintenance,
- c. inspect distribution water lines weekly for leaks,
- d. evaluate well production records on weekly basis for effectiveness of Plan,
- e. prepare any available wells,
- f. explore alternate water supplies,
- g. submit required report(s) to the applicable regulatory authority(ies),
- h. eliminate any non-essential use of water, and
- i. implement Stage II Tariff as approved by TCEQ, Dec. 20, 2008.**

Customer Water Use Restrictions:

- (a) Customers are requested to limit the irrigation of landscaped areas, and to encourage irrigation of landscapes only between during evening (6 PM) and morning (10 AM) and to evaluate opportunities for reuse of graywater and rainwater,
- (b) Customers are prohibited from wasting potable water,
- (c) Customers will be notified of common non-essential water uses,
- (d) Customers will be notified of the mandatory restrictions that are provided in the next stage (Stage III) of this plan, if drought/emergency conditions worsen.

Requirements for termination - WIEDENFELD WATER WORKS, INCORPORATED will notify by mail of termination of Stage II, when all of the conditions listed as triggering events and the utility determines the stress to the system has ceased. WWW will consider a declaration of cessation by an applicable regulatory authority. If water supply conditions worsen, Stage III, IV or V may be declared at this time.

**(c) STAGE III- Moderate Water Restrictions**

Requirements for initiation – WIEDENFELD WATER WORKS, INCORPORATED will notify customers by mail to comply with Stage III mandatory requirements and restrictions on certain non-essential water as indicated below;

- a. When 4 points have been attained or accumulated, or**
- b. When declared by any applicable regulatory authority.**

Goal: Achieve approximately a 30% reduction (or that percent mandated by the applicable regulatory authority, whichever is greater) in the utility’s total water production. To achieve this goal, the average customers will be requested to limit usage to approximately **60 GPD/person** (family of 3 = 5,200 gal/month) and the utility will attempt to limit its’ usage equivalent to <4 GPD/person.

Utility Management Measures:

WIEDENFELD WATER WORKS, INCORPORATED will perform the following:

- a. will comply with Stage I, II, & III water use restrictions and Utility Management Measures, and
- b. will inspect the distribution system for leaks daily and repair immediately, and
- c. will record & evaluate well production on a weekly basis, and
- d. will initiate development of the alternate supply sources,
- e. customers will be notified of mandatory restrictions that are provided in the next stage (Stage IV), if drought conditions worsen,
- f. will evaluate effectiveness of the Plan on weekly basis, and
- g. will implement Stage III tariff as approved by TCEQ, Dec. 20, 2008.

Customer Water Use Restrictions: The following water use restrictions shall apply to all persons:

- (a) Wasteful practices as defined in this Plan are prohibited, and
- (b) Limited Water use of 5,200 gallons/month or 60 gal/person/month. Water usage and allocation determined by customer, but WWW Inc recommends achievement of this limitation can be achieved by severely limiting outdoor watering (during the highest humidity periods of a day(6 PM to 10 AM) to highly prized items; such as vegetable gardens, fruit and shade trees with just enough to sustain living conditions.

Requirements for termination – WIEDENFELD WATER WORKS, INCORPORATED will notify customers by mail of the termination of Stage III and the subsequent initiation of Stage II or IV of this Plan, when all of the conditions listed as triggering events have ceased or exceeded Stage III after a period determined by the utility.

**(d) STAGE IV - Critical Water Use Restrictions**

Requirements for initiation – WIEDENFELD WATER WORKS, INCORPORATED will notify, by phone or mail within 48 hours, customers of the mandatory requirements and restrictions on water uses for Stage IV of this Plan;

- a. **When 6 or more points have been attained or accumulated, or**
- b. **When declared by any applicable regulatory authority.**

Goal: Achieve approx. 50% reduction (or that percent mandated by the applicable regulatory authority, whichever is greater) in a system's total water production. Along with this rate of reduction, average customers (family of 3) will be requested to limit daily water usage to **40 gallons per day**, or 3,700 gallons per month, while the utility will attempt to reduce its' usage equivalent to <1 GPD/person.

Utility Supply Management Measures:

WIEDENFELD WATER WORKS, INCORPORATED will perform the following:

- a. continue to implement Stages I, II, & III measures, and
- b. obtain the necessary approvals in preparation for Water Allocation and Emergency provisions.
- c. Daily customer & utility inspections
- d. **implement Stage IV tariff, as approved by TCEQ Dec. 20, 2008.**

Customer Water Use Restrictions. All requirements of Stages I, II, & III shall remain in effect during Stage IV except:

- (a) Applications for new, additional, expanded, or increased-in-size water service connections, meters, service lines, pipeline extensions, mains, or water service facilities of any kind will be considered only if public health, safety, and welfare of the additional service does not jeopardize the public health, safety, and welfare of the existing customers.

- (b) Wasteful water use and irrigation with potable water of landscaped areas are absolutely prohibited.

Requirements for termination – WIEDENFELD WATER WORKS, INCORPORATED will notify customers by mail when all of the conditions listed as triggering events for Stage IV have ceased to exist to the satisfaction of WWW Inc and by a declaration from an applicable regulatory authority. Upon termination of Stage IV, Stage III or Stage V, depending on conditions, becomes operative.

**(e) STAGE V - Water Rationing**

Requirements for initiation – WIEDENFELD WATER WORKS, INCORPORATED will, within hours, notify by phone or hand-delivered bulletin each customer the plan(s) of providing potable water for customers' essential uses, such as the following occurs:

- a. **Electrical supply outages due to a disaster (flooding, wind-storm, etc) or major equipment accident or damage or**
- b. **contamination of supply source occurs-natural disaster or terrorist action, or**
- c. **water supply system outage for > 24 hrs. occurs, or**
- c. **8 or more points have been attained or accumulated, or**
- d. **declaration by any applicable regulatory authority.**
- e. implement Stage V approved water rates.

Goal: Provide each customer Five (5) gallons of potable water daily.

Utility Supply Management Measures:

WIEDENFELD WATER WORKS, INCORPORATED will:

- 1. Deliver daily, the allotted potable water to each customer's registered location,
- 2. Inform daily, each customer the status of the Water Rationing conditions

Customer Water Use Restrictions

Waste of water allocation.

Requirements for termination – WIEDENFELD WATER WORKS, INCORPORATED will notify customers by phone, fax, e-mail, hand-delivered bulletin and/or mail when the conditions listed as triggering events for Stage V have ceased to exist and after authorization by TCEQ. Upon termination of Stage V, WWW, Inc. (and TCEQ) will determine the appropriate lesser restrictive stage of the plan and so notify each customer.

## **Section IX: VIOLATIONS AND ENFORCEMENT MEASURES**

- (a) No person shall knowingly or intentionally allow the use of water supplied by WIEDENFELD WATER WORKS, INCORPORATED for any purpose contrary to any provision of this Plan, or in an amount in excess of that permitted by the drought response stage in effect at the time pursuant to action taken by the PRESIDENT (designated official), or his/her designee, in accordance with provisions of this Plan.
- (b) Upon determination by the PRESIDENT of being non-compliant with this plan, the person or violator will be notified by mail of one of the following enforcement actions:
  - i. First violation; customer(s) will receive notice of the non-compliant actions and of being placed on the next restrictive Stage of this Plan,
  - ii. Second violation; customer(s) will receive notice of the non-compliant actions, and of being placed on the next more restrictive Stage of this Plan.
  - iii. Third violation; customer(s) will receive notice of non-compliant actions and the date that WIEDENFELD WATER WORKS, INCORPORATED's will install a flow restriction device at the meter and invoice the violator for a meter service fee of \$50.00, or
  - iv. Fourth violation; if WWW Inc determines the violator's actions are or will severely jeopardize the water supply to other customer(s), said violator will receive notice within 24 hours that continuous water service will be discontinued and the customer will receive the water allotment for Stage V – Water Rationing until WWW Inc determines the threats to the water system have ceased and the violator will comply with this plan. The violating customer will be charged a \$50.00 service fee for the daily delivery of water under this plan.

## **Section X: Variances**

The PRESIDENT (designated official), or his/her designee, may, in writing, grant temporary variance for existing water uses otherwise prohibited under this Plan if it is determined that failure to grant such variance would cause an emergency condition adversely affecting the health, sanitation, or fire protection for the public or the person requesting such variance and if one or more of the following conditions are met:

- (a) Compliance with this Plan cannot be technically accomplished during the duration of the water supply shortage or other condition for which the Plan is in effect.
- (b) Alternative methods can be implemented which will achieve the same level of reduction in water use.

Persons requesting an exemption from the provisions of this Ordinance shall file a written request for variance with the WIEDENFELD WATER WORKS, INCORPORATED within 5 days after the Plan or a particular drought response stage has been invoked. All petitions for variances shall show good cause and be granted by the PRESIDENT (designated official), or his/her designee, and shall include the following:

- (a) Name and address of the petitioner(s).
- (b) Purpose of water use.
- (c) Specific provision(s) of the Plan from which the petitioner is requesting relief.
- (d) Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if petitioner complies with this Ordinance.
- (e) Description of the relief requested.
- (f) Period of time for which the variance is sought.
- (g) Alternative water use restrictions or other measures the petitioner is taking or proposes to take to meet the intent of this Plan and the compliance date.
- (h) Other pertinent information.

Variations granted by the WIEDENFELD WATER WORKS, INCORPORATED shall be subject to the following conditions, unless waived or modified by the PRESIDENT (designated official) or his/her designee:

- (a) Variations granted shall include a timetable for compliance.
- (b) Variations granted shall expire when the Plan is no longer in effect, unless the petitioner has failed to meet specified requirements.

No variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

### **Section XIII: Severability**

It is hereby declared to be the intention of the WIEDENFELD WATER WORKS, INCORPORATED that the sections, paragraphs, sentences, clauses, and phrases of this Plan are severable and, if any phrase, clause, sentence, paragraph, or section of this Plan shall be declared unconstitutional by the valid judgment or decree of any court of competent jurisdiction, such unconstitutionality shall not affect any of the remaining phrases, clauses, sentences, paragraphs, and sections of this Plan, since the same would not have been enacted by the WIEDENFELD WATER WORKS, INCORPORATED without the incorporation into this Plan of any such unconstitutional phrase, clause, sentence, paragraph, or section.

# NOTICE OF WATER USE RESTRICTIONS

## STAGE I

For

**Customers of:** Cedar Springs, PWS ID # 1330019 – Center Point, PWS ID # 1330007-  
Heritage Park, PWS ID # 1330080 – Hills & Dales, PWS ID # 1330030 – Oak Ridge, PWSS  
#1330134 - Platten Creek, PWS ID # 1300035 – Rocky Creek, PWS ID # 1630038 –  
Southern Hills, PWS ID # 1330128 – Woodhaven MHP, PWS ID # 1330024 – Verde Park,  
PWS ID # 1330027 – Westwood Oaks, PWS #1330015 - Windwood, PWS ID # 1330141 and  
Vista Hills.

Due to declining water supplies (Aquifer levels) and the Groundwater District's requirements, Wiedenfeld Water Works, Incorporated requests your sincere efforts, beginning on \_\_\_\_\_ to voluntarily limit water usage that will achieve a **10 %** reduction in your normal summer water use. Our goal is to have the average customer's (**family of 3**) monthly water usage of **6,750 gallons or 75 gallons/day/person**.

**RESTRICTIONS:** Customers are requested to voluntarily limit their water usage to the above gallonage.

Additionally, controlling the non-essential water use is requested, which is defined as the discretionary uses of potable water that are not essential for the protection of personal and public health, safety, and welfare. Common non-essential water use includes:

- (a) irrigation or watering of lawns and landscape areas;
- (b) use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;
- (c) use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools, except where necessary for medical or rehabilitative purpose;
- (d) use of water in fountain or pond for aesthetic or scenic purposes;
- (e) failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

**Wasteful water practices, such as allowing water to leave your property by spray, overland flow, evaporation or using potable water for NON-beneficial purposes are prohibited by law at any time.**

If you have special needs, circumstances or large families, you must contact WWW Inc for applying for a variance to these restrictions.

**TERMINATION:** You will be notified on a monthly bill of discontinuance of these restrictions when the conditions creating the limited water supplies have ceased to exist or if more restrictive water use restrictions (Stage II) are necessary.

Thanks for your support and please contact us at the addresses/phone indicated in letterhead, if questions arise.



# NOTICE OF WATER USE RESTRICTIONS

## STAGE II

For

Customers of: Cedar Springs, PWS ID # 1330019 – Center Point, PWS ID # 1330007- Heritage Park, PWS ID # 1330080 – Hills & Dales, PWS ID # 1330030 – Oak Ridge, PWSS #1330134 - Platten Creek, PWS ID # 1300035 – Rocky Creek, PWS ID # 1630038 – Southern Hills, PWS ID # 1330128 – Woodhaven MHP, PWS ID # 1330024 – Verde Park, PWS ID # 1330027 – Westwood Oaks, PWS #1330015 - Windwood, PWS ID # 1330141 and Vista Hills.

Due to declining water supplies (Aquifer levels) and the Groundwater District's requirements, Wiedenfled Water Works, Incorporated requests your sincere efforts, beginning on \_\_\_\_\_ to voluntarily limit water usage that will achieve a **20 %** reduction in your normal summer water use. Our goal is to have the average customer's (**family of 3**) monthly water usage of **5,850 gallons or 65 gallons/day/person**.

**To assist with achieving this goal, WWW Inc implements:**

**STAGE II WATER RATES**      **\$4.44 per 1,000 gallons, up to 10,000 gallons**  
**\$6.60 Per 1,000 gallons, over 10,000 gallons**

**(effective with this notice) & (monthly minimum water charge remains as is)**

**RESTRICTIONS:** Customers are requested to limit their water usage to 5,850 gallons/month or 65 gallons/day/person. Additionally, limiting the non-essential water use is requested, which is defined as the discretionary uses of potable water that are not essential for the protection of personal and public health, safety, and welfare. Non-essential water use includes:

- (a) irrigation or watering of lawns and landscape areas;
- (b) use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;
- (c) use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools, except where necessary for medical or rehabilitative purpose;
- (d) use of water in fountain or pond for aesthetic or scenic purposes;
- (e) failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

**Wasteful water practices, such as allowing water to leave your property and NOT using water for beneficial purposes (such as repairing a leak within a reasonable period) are prohibited by law at any time.**

**Enforcement Actions: If customer exceeds above stated monthly water use (5,850 gal) goal by 100%, that customer will be placed in the next restrictive water use category – Stage III.**

**Variances:** If you have special needs, circumstances or large families, you may request in writing to WWW Inc for a variance to these restrictions prior to receiving the requested relief.

**Unrestricted water use: use of graywater (reused water) or rainwater are encouraged to meet non-essential water needs.**

**TERMINATION:** You will be notified on a monthly bill of discontinuance of these restrictions when the conditions creating the limited water supplies have ceased to exist.





**NOTICE OF WATER USE RESTRICTIONS**  
**STAGE V- RATIONING**

For

**Customers of:** \_\_\_\_\_ **Water System, PWS #** \_\_\_\_\_

**Due to the following emergency:** \_\_\_\_\_  
**the normal water supply & service has ceased for** \_\_\_\_\_ **days or until**  
**corrected and determined safe for resumption of service.**

**During this period, Wiedenfeld Water Works, Incorporated will deliver 5 gallons of bottled water for each registered person in your residence daily during the normal workday.**

**RESTRICTIONS:** Waste of potable water.

**TERMINATION of Stage V:** You will be notified by WWW, Inc. by phone, by hand-delivered bulletin and/or by mail of discontinuance of these restrictions when the conditions creating the emergency outage have ceased to exist or moderated to a lesser restrictive water use Stage.

**ENFORCEMENT ACTIONS: Any legal remedy(ies)**

**Cost of Service: actual cost to the utility**

Thanks for your support and please contact us at the addresses/phone indicated in letterhead, if questions arise.

R. Charles Wiedenfeld, President  
Wiedenfeld Water Works, Inc.  
PO Box 418  
Center Point, TX 78010  
830-739-5050 cell  
830-634-2321 office  
830-634-2939 fax