

WIEDENFELD WATER WORKS, INCORPORATED

P.O. Box 418

Center Point, TX 78010
830-634-2321 or 800-283-2578

FAX 830-634-2939 E-mail: wwinc@hctc.net
WATER SUPPLY CORPORATION web: wiedenfeldwater.com
SERVICE APPLICATION AND AGREEMENT

Date Approved _____
Last meter read _____
Current Reading _____
Route _____ Seq. # _____
Account Number _____

Date: _____ (Please print)
Name of Applicant(s): _____ Spouse: _____

Social Security No. _____ Driver's License No. _____

Employer: _____ Previous Customer: _____

Service Address: _____ (# & Street) _____ (Lot & Block #) e-mail: _____

(City, State, Zip)

Billing Address: _____ (Street)
(If different)

(City, State, Zip)

Telephones: Home: (_____) _____ Fax: (_____) _____ Cell: (_____) _____

Have you ever been an WWW, Inc. customer? Yes No

If yes, at what address: _____
(Street, City, State, Zip)

***** Please note: Billing Starts Once Meter Is Set *****

PURPOSE: Wiedenfeld Water Works, Incorporated (WWW, Inc.) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration and for providing utility service in accordance with Texas Commission on Environmental Quality (TCEQ) rules and regulations. This service agreement is intended to notify each applicant/customer of applicable plumbing restrictions to protect the public's health and welfare and to establish the terms under which retail water service will be provided.

AGREEMENT BETWEEN WWW, INC. AND APPLICANT/CUSTOMER:

- A. Each applicant must sign this agreement before WWW, Inc. will begin water service. In addition, when service to an existing connection has been suspended or terminated, WWW, Inc. will not reestablish service unless it has a signed copy of this agreement from the customer seeking to be reconnected and the customer has met all other lawful conditions required for the restoration of water.
- B. WWW, Inc. agrees to sell and deliver water to applicant/customer and the applicant/customer agrees to purchase and receive water from WWW, Inc. in accordance with the rules and regulations of WWW, Inc. in its approved tariff on file with the TCEQ, the Chapter 291 Regulations of TCEQ.
- C. The applicant/customer grants WWW, Inc. to install the water meter and the pipe and appurtenances necessary to connect the meter on the property of the applicant/customer at a point mutually agreeable to WWW, Inc. and the applicant/customer. The applicant/customer will allow WWW, Inc. access at all reasonable times to its property and equipment located upon the applicant/customer's premises for the purpose of reading the water meter, repairing or replacing existing facilities.
- D. The applicant/customer will install, at his own expense, a service line from the water meter including a cutoff valve on the applicant/customer side of the meter. The applicant/customer will be responsible for the maintenance and repair of this service line and will hold WWW, Inc. harmless from any claims/demands for damage to real or personal property occurring beyond the point the applicant/customer connects to the water meter.
- E. If the applicant/customer's property does not have a designated easement, the applicant/customer agrees to grant WWW, Inc. an easement/right of way for the purpose of installing, maintaining and operating such pipe lines, meters, valves and any other equipment which may be deemed necessary for the provision of the utility and service to that applicant/customer. WWW, Inc. will restore the applicant/customer's property as nearly as possible to its original condition after installations or repairs. The applicant/customer agrees not to interfere with WWW, Inc.'s employees in the discharge of their duties. The applicant/customer agrees not to tamper with or interfere with any of the equipment installed on the applicant/customer's premises.
- F. Applicants for water service where service has not been provided must submit a completed Customer Service Inspection certificate signed by a licensed inspector within 30 days after service is initiated to certify that there are no cross connections or other potential source of contamination. Failure to submit the completed form is grounds for termination of service.
- G. The applicant/customer shall grant WWW, Inc. access to his property during regular business hours to check the applicant/customer's facilities for illegal connections, unsafe plumbing practices, or cross connections in compliance with the Chapter 290-Regulations of the TCEQ when there is reason to believe that cross connection or other potential contamination hazards exist or after any alterations to the applicant/customer's plumbing system.
- H. If WWW, Inc. notifies a customer in writing of any cross-connection or potential contamination hazard, the customer shall immediately remove or adequately isolate any cross-connections or potential contamination hazards. If a customer/applicant chooses to isolate a potential hazard, the applicant/customer shall, at his expense, properly install, test and maintain a backflow prevention device required by WWW, Inc. Copies of all required testing and maintenance records shall be provided to WWW, Inc. for TCEQ review.

- I. No application, agreement, or contract for service may be assigned or transferred without the written consent of WWW, Inc.
- J. Enforcement: If the applicant/customer fails to comply with the terms of this Service Agreement, WWW, Inc. may terminate service in accordance with the Chapter 291 TCEQ Rules. If the customer violates the "RESTRICTIONS" below or if there are potential cross connections or other potential contamination hazards that customer refuses to immediately remove or adequately isolate, WWW, Inc. at its option, may terminate service or install, test and maintain a backflow prevention device at the service connection. Any costs associated with the installation, testing or maintenance of a backflow device must be paid by the applicant/customer.
- K. All water will be measured and billed by meters, furnished, installed, owned and maintained by WWW, Inc. The meter and/or connection are for the sole use of the applicant/customer to serve water to one dwelling, business or property. The applicant/customer shall not share, resell, or sub-meter water to another dwelling, business, property, etc. without the specific written authorization of WWW, Inc. and in compliance with applicable laws and regulations. All meters, water and lines or equipment furnished by WWW, Inc. (excepting the applicant/customer's individual service line from the point of connection to the applicant/customer's point of ultimate use) are and shall be the sole property of WWW, Inc. All tap charges are for the privilege of receiving retail service from WWW, Inc., not purchase of meter or lines.
- L. The applicant/customer shall not erect or place structure or fences that restricts access to WWW, Inc. equipment, meters, etc.
- M. The applicant/customer is responsible for reimbursing WWW, Inc. for damaging www, Inc. facilities, meters, boxes, etc.
- N. The applicant/customer shall pay WWW, Inc's approved monthly charge for a five year period beginning upon installation of meter.

RESTRICTIONS: The following unacceptable practices are prohibited by WWW, Inc. and Chapter 290, TCEQ regulation.

- A. No direct connection between the public-drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by air-gap or appropriate backflow prevention device.
- B. No cross connection between the public-drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or reduced pressure-zone backflow prevention device.
- C. No connection, which allows water to be returned to the public-drinking water supply, is permitted.
- D. No pipe or pipe-fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection., which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection, which provides water for human use.

LIMITATION OF PRODUCT/SERVICE LIABILITY: Public water utilities are required to deliver water to the customer's side of the meter or service connection which meets potability and pressure standards of TCEQ. Potability standards require disinfection (WWW, Inc. uses Sodium Hypochlorate to maintain a chlorine residual content between 0.5-2.0 ppm) Note: Discoloration (Red) is caused by iron compounds, which are prevalent in the trinity aquifer, but iron is not a health risk. However, WWW, Inc. attempts to reduce the effects of iron by treating the water supply with a metaphosphate sequestering agent. Supply Standards require water pressures to be maintained, under normal conditions, at 35 psi and address the events when less pressure occurs. WWW, Inc. will not be damaged by disruption of or fluctuations in water service whatever the cause. WWW, Inc. will not accept liability for injuries or damages to persons or property due to disruption of water service caused by (1) acts of God (2) acts of third parties not subject to the control of the Utility if the Utility has undertaken such preventive measures as are required by TCEQ rule, (3) electrical power failures, or (4) termination of water service pursuant to its tariff and TCEQ rules

FIRE PROTECTION: WWW, Inc. is not required by law to provide fire protection or fire fighting services and does not accept water pressure (or lack thereof) of water or water pressure (or lack thereof) during fire emergencies. WWW, Inc. may (but is not required to) contract with individual applicants to provide water service capacities to their properties in excess of the TCEQ's domestic water system regulations so that such water volumes and pressures may be used by the applicant or local fire department (at their sole election and responsibility) for fire fighting purposes. Additional water service capacities shall be provided only in response to and according to plans and specifications prepared by the applicant's registered professional engineer. WWW, Inc. does not profess, state, warrant, guarantee, or imply that such additional water service capability is compliant with any state or local fire code or is adequate or sufficient for fire fighting.

APPLICANT/CUSTOMER SIGNATURE: _____ **DATE:** _____

New Tap Fee: \$450.00 plus Customer Service Inspection Fee \$75.00
Transfer/reconnect fee: \$35.00
Deposit: \$50.00 (or Letter of credit from another utility for last 12/mos. of satisfactory payment history).
Amount due: \$ _____ (Must receive prior to service).